

Local Nuisance and Litter Control Act 2016

Directory

Enquiry	Discussion	Responsibility
Residential Premises		
Enquiry relating to Residential Premises arising from a neighbour operating a machine, pool pump / filter, air conditioner or similar.	Issues related to noise, dust, smoke, odours and vibration occurring on a domestic premise.	City of Holdfast Bay 8229 9999 Holdfast.sa.gov.au
I would like to make a complaint about people generated noise (ie. loud parties, loud music, band practice, loud voices).	If the noise is from domestic premises: Noise that principally consists of music or voices or both from a domestic premises are addressed by SAPOL.	SAPOL 131 444
Residential Strata Titled Premises	Noise or other such nuisances from strata managed properties are exempt under this Act and Council has no legal authority to assist.	Relevant Strata Management More info: lawhandbook.sa.gov.au
Residential Community Title Premises	Noise or other such nuisances from community title properties are exempt under this Act and Council has no legal authority to assist.	Relevant Community Corporation More info: lawhandbook.sa.gov.au
Residential Tenanted Premises	Noise or other such nuisances from privately tenanted properties are exempt under this Act and Council has no legal authority to assist.	Residential Tenancies Tribunal 13 10 34 More info: lawhandbook.sa.gov.au
Commercial Premises		
Business / Commercial Premises	Issue related to business activities? <ul style="list-style-type: none"> EPA Licensed activity – EPA Non-licensed activity – Council Access EPA public register to see if business is licensed. If uncertain, contact the EPA.	EPA 8204 2004 www.epa.sa.gov.au City of Holdfast Bay 8229 9999 Holdfast.sa.gov.au
A nuisance activity from a premises or venue, to which the Liquor Licensing Commission has issued a licence.	A noise nuisance has from a band, crowd noise or similar, where the venue (for example, a hotel, restaurant, club, or concert location) is subject to a licence issued by the Liquor Licensing Commission. Council has no legal authority to assist.	Liquor Licensing Commission 131 882 www.cbs.sa.gov.au/liquor-gambling-lotteries
Litter/rubbish from businesses	Overflowing bins from commercial businesses.	City of Holdfast Bay 8229 9999 Holdfast.sa.gov.au

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Vehicles and Transport		
I would like to make a complaint about road traffic, and vehicle noise.	<p>If the noise is from an individual vehicle being used by a neighbour, firstly discuss it with the neighbour to try and reach a resolution. If unsuccessful contact SAPOL.</p> <p>If noise is from the general traffic flowing along the road or from heavy vehicles using the road contact Department of Infrastructure and Transport.</p>	<p>SAPOL 131 444</p> <p>Department of Infrastructure and Transport -1 300 872 677</p>
Noise from vehicles in driveways or on domestic premises.	<p>If the site is operating under an EPA licence, refer to the EPA.</p> <p>If the site is not operating under an EPA licence then refer to Council.</p>	<p>EPA 8204 2004</p> <p>City of Holdfast Bay 8229 9999 Holdfast.sa.gov.au</p>
Noise from vehicles entering and exiting a business or moving around on a business premises.	Firstly, try and discuss the matter with your neighbour to try and reach a resolution. If unsuccessful, engine noise from car, boats, motorbikes or other vehicles in driveways or in sheds is a matter for SAPOL.	SAPOL 131 444
Noise from a mobile food truck	Mobile food trucks are considered a vehicle and/or a premises and are subject to the provisions under the Local Nuisance and Litter Control Act 2016.	<p>City of Holdfast Bay 8229 9999</p> <p>Holdfast.sa.gov.au</p>
Construction		
A construction site is really noisy/dusty/there is a lot of mud or litter on the street, who can I advise?	<p>Building and construction activities must comply with the conditions applied to the Building or Planning approval – these conditions can relate to the management of noise, dust and litter on the site.</p> <p>Council compliance officers can use Local Nuisance and Litter Control Act 2016 can be used to require measures to be taken to minimise the nuisance arising from noisy/dusty and ‘messy’ construction sites.</p>	<p>City of Holdfast Bay 8229 9999</p> <p>Holdfast.sa.gov.au</p>
Sporting Facilities		
I would like to complain about a noisy sporting facility.	Noise from sporting facilities do not constitute a local nuisance under the Local Nuisance and Litter Control Act 2016. Contact SAPOL for unruly behaviour or noisy patrons.	SAPOL 131 444
Litter from sporting facilities.	Litter from sporting facilities can be managed under the Local Nuisance and Litter Control Act.	<p>City of Holdfast Bay 8229 9999</p> <p>Holdfast.sa.gov.au</p>

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Stormwater Pollution		
I would like to make a complaint about someone washing their car and water is flowing into the street / stormwater drains.	Unless the run-off water is contained, this is prohibited and may attract a fine. Chemicals in the detergents are considered hazardous to the receiving waters and should be contained. Environmentally friendly chemicals and detergents, concrete wash down and other liquid waste are also not allowed to enter the stormwater system.	City of Holdfast Bay 8229 9999 Holdfast.sa.gov.au
The emptying of swimming pool water into the street / stormwater drains.	If you are washing your car, it is recommended that all run-off water be contained on your own property. Ideally, cars should be washed on a surface that will allow the water to soak in, such as a grassed or graveled area.	
Concrete wash down or other liquid waste being disposed of in the street / stormwater drain.	Swimming pool backwash water is prohibited from being disposed of in the stormwater system. Pool backwash water may be disposed of in the sewerage system.	
A business is disposing of their liquid waste in the street / stormwater drain.	Under the Local Nuisance and Litter Control Act, liquid waste discharges are considered to be a litter and can attract a fine of up to a \$1000 if over 50L is discharged or \$210 if less than 50L is discharged.	
Someone is littering in marine waters.		
Miscellaneous		
I would like to complain about pigeons (or other animals) causing a nuisance in my area.	Native and feral animals congregating in their natural habitat is not considered a nuisance under the Act. However, pigeons and other animals that are causing a nuisance and are being encouraged to congregate by feeding IS considered a local nuisance and Council can address this matter.	City of Holdfast Bay 8229 9999 Holdfast.sa.gov.au
The property next to me is derelict, unsightly, poorly maintained – what can I do?	Unsightly conditions can be addressed using the Local Nuisance and Litter Control Act 2016.	City of Holdfast Bay 8229 9999 Holdfast.sa.gov.au
I would like to make a complaint about noise from a school.	For all complaints the Education Department requests that you discuss the matter with the school principal in the first instance. If this is not successful, you may contact the Department for Education.	Department for Education 8226 1000